

Domino's is recognised as the UK's favourite pizza company. Its expertise and passion for delivering freshly handmade pizzas has earned it numerous awards and the loyalty of millions of pizza lovers nationwide. We have been expanding rapidly over the last 10 years and aren't planning on slowing down!

Role Purpose:

To deliver consistent performance overseeing the day to day running of the warehouse operations to ensure that all daily targets are met in the most cost effective and safe manner. You will take responsibility for supporting aspects of team performance whilst encouraging/leading continuous improvement activities within the department.

Key Responsibilities:

- To lead, motivate, supervise and develop the operational team to ensure that they are effective in terms of legislative obligations, standard operating procedures as well as commercial obligations to the customer.
- Ensure optimum business efficiency is always achieved through maintaining adequate staffing levels and effective roster management, including managing absence and authorisation of overtime with justification.
- Maintain an awareness of costs, ensuring that the transport function operates within the agreed forecasts/budgets
- Plan, manage and adjust staffing levels to meet operational requirements
- Engage with the team through regular 1-2-1's, ensuring staff appraisals are conducted mid and end year for HGV drivers and monthly for other colleagues ensuring clear constructive feedback on performance and coaching on areas of improvement
- Management of the AX system within transport ensuring that all purchase requests are processed in a timely manner and purchase orders are placed appropriately
- Initiate investigations into root causes of vehicle and personal accidents, interview staff concerned to determine responsibility, take actions on findings, including the need for additional training and submit reports to the Transport Manager and Health & Safety Manager.

Knowledge and Experience (Desirable):

- To act as a reliable and approachable point of contact for direct reports
- Whilst there are significant policies and procedures in place, the role holder will be required to display a significant level of judgement and autonomy in resolving delivery issues in a timely manner.
- Participate in maintaining the strong relationship between Domino's Pizza Group and its Franchisee's
- Previous experience gained within a Transport environment
- Strong understanding of Transport Legislation, Working Time Directive, EU Driver's Hours and Tachograph law
- Experienced people manager who has developed successful teams by encouraging, inspiring and enabling the team to be the very best they can be
- Strong Organisational skills with ability to prioritise both own workload and that of your team
- Ability to identify and evaluate potential risks and develop solutions at pace
- A good understanding of Health and Safety Legislation and Food Safety Standards

In return, Domino's offer excellent career opportunities through training and development. We also offer a comprehensive benefits package including private healthcare and a bonus.